



28th June 2013 Edition 3 Healthwatch Camden eNews

Welcome to our eNews round-up for health and social care news, events and consultations in Camden.

Our Update

It's now three months since we launched and we are pleased to announce that Healthwatch is now fully staffed. Healthwatch Camden's team is:

[Frances Hasler - Director](#)

[Carl Mills - Business Co-ordinator](#)

[Shelly Khan - Community Engagement and Volunteer Manager](#)

[Lindiwe Maqhubela - Communications Manager](#)

[Katie Chruszcz - Policy and Insight Manager](#)

We're here, and ready to get started. Tell us what you think. Your words will make a difference!

Skilled Volunteers Wanted

We are recruiting for volunteers. Healthwatch Camden will give children, young people and adults a powerful voice locally, so we're looking for diversity in the volunteers to make sure that every voice counts. Volunteers will be involved in a variety of tasks to suit their skills. We're an open organization and want to make it easy for you to talk to us. Tell us how you want to be involved and engaged. There are opportunities to help gather the views of local patients and service users; assist at events and skilled administrative roles in our office.

If you are interested, or know of someone who could be, contact Shelly Khan on 020 7284 6585 or email shelly.khan@healthwatchcamden.co.uk.

Meetings and Events

Camden Clinical Commissioning Group (CCCG)

The next CCCG meeting is on [10 July 2013](#). Meetings are in public, and at the start of each meeting there is an opportunity to ask questions related to the agenda.

Address: Conference Hall, St Pancras Hospital, 4 St Pancras Way, London NW1 0PE.

Camden End of Life Workshop

To refresh the strategy, Camden CCG is seeking to hear the views and voices of patients, carers, family members, clinicians and partner organisations. Everyone is invited to join this workshop. If you would like to attend, please contact Matthew Black on

matthew.black@nelcsu.nhs.uk. The workshop has been booked for the 15th July 2013 from 1100h to 1500h and it will be held at Conference Centre, St Pancras Hospital, 4 St Pancras Way, London NW1 0PE.

Responding to the Francis Report: Patients First and Foremost

The Department of Health is holding five regional events over the coming weeks to discuss the national and local response to the Francis Report. This is an opportunity for national organisations - including the Department of Health, Care Quality Commission and NHS England - and local organisations in health and social care, including local Healthwatch, to meet and discuss the actions they are taking forward. These events are open to anyone working at any level, either in or with health and social care that have an interest in taking forward the collective response to Francis. [London 10th July 2013](#)

News

Healthwatch England's new complaints video

Healthwatch England has spoken directly to consumers, sector leaders and reviewed the evidence around the current complaints system across health and social care. Click this [video link](#) to find out what's being said.

Be Clear on Cancer - National Lung Campaign launches 2 July

The national 'reminder' campaign will run from [2 July until mid-August 2013](#), highlighting the symptom of a persistent three-week cough. Targeting men and women aged 50 and over, the key message is: 'If you have had a cough for 3 weeks or more, tell your doctor'.

Shaping Our Lives

A ['guide to new health and care system'](#) and 'beyond the usual suspects' are two of the many useful resources, available on the [Shaping Our Lives](#) website

[Leading healthcare in London](#)

Published by the King's Fund; the report looks at services changes to the NHS in London, in particular, who will lead changes in the new NHS structures that came into being in April 2013.

What we've been up to

With our full team in place, we've been out in the community talking to local residents, and community groups and sharing best practice. Every voice counts. We want the best health and care services, shaped by needs and experiences. A snapshot of our activities over the past few weeks include:

Our Director Frances Hasler was invited to give an introduction about Healthwatch Camden to Camden's recent [Sensory Needs forum](#); and has visited Kentish Town Health Centre, to meet staff and view its services. Frances also attended the Healthwatch National conference in Birmingham.

Healthwatch Camden has a seat on Camden's [Health and Wellbeing Board](#)* (HWBB) which Frances attended on the 19th June; we are also meeting other local Healthwatch colleagues across London to share our experience of being part of health and wellbeing boards.

An afternoon was spent at the [St Pancras Community Association](#), talking to local residents, and listening to their views on how to improve the communities' health and well-being.

We attended a fair at [Centre 404](#) for Camden Carers' Week hosted by Glenda Jackson MP, and heard local resident's views on health and social care services.



A Camden resident said:

"It would be great to have reduced waiting times for health and social care services for people with special needs."



And finally.....

Do you want real time updates on what we're up to?

Why not follow us on twitter @Healthwatchcam, like us on Facebook - Healthwatch Camden, or join our mailing list at www.healthwatchcamden.co.uk, even better, join us on our visits to the local community.

We can work together to make sure that children, young people and adults take every opportunity to be involved in developing and shaping improvements to service

Contact Us

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Visit us

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Follow us on Twitter



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To submit an entry for the next edition, please send an email to:
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All accepted items will appear also on our website.

