



6 August 2013 Edition 4 Healthwatch Camden eNews

Welcome to our eNews round-up of health and social care news, events and consultations in Camden.

Chairperson and board members wanted

The main purpose of Healthwatch Camden is to gather views and feedback about health and social care services, so that we can see what works and what doesn't. This will allow us to shape local services, and your input is vital. To help us get the best out of your local health and social care services, we're looking for a Chairperson and three board members. You'll be joining an enthusiastic and focused group of founding trustees. Click [here](#) to find out more.

We're also looking for skilled volunteers for the office. Healthwatch gives people the power to improve their local services. Your voice counts, so come and volunteer with us. To ensure that Camden's diversity is reflected and different voices are being heard and responded to, we want people from every part of the local community to join us. We need everyone to be involved so we can understand the issues that affect different communities.

You can go online and contact us by filling in the form on our [website](#) or call: 0207 284 6585 or email info@healthwatchcamden.co.uk.

Community Engagement

A big part of our role is to make contact with residents, users of local health and social care services, faith groups, patient groups and community and voluntary organisations. We need your voices to help get the best out of your local health and social care services.

We've got a new Community Engagement Manager on board - Shelly Kahn, if you want to link up with us contact her at shelly.khan@healthwatchcamden.co.uk or call 020 7284 6585

Dates for your diary

From Innovation to Intervention: New ways of thinking about the couple relationship in dementia care

There's a free conference on Thursday 26 September at the [Tavistock Centre](#). It's from 9am to 2pm and explores the value of moving beyond an individual focus, to consider the importance of relationships in our thinking about dementia and dementia care. To register contact: training@tccr.ac.uk, call 020 7380 6091 or visit the [website](#).

Free training for staff in Camden leading to accreditation in the Living Together with Dementia approach

The Living Together with Dementia service is an exciting new innovation in the field of couple therapy and dementia care that addresses the needs and challenges of couples when one partner has dementia. This two day course is in November and will be of particular interest to counsellors, psychotherapists, psychologists and other health and social care professionals working in the borough of Camden. For more information contact Joanna on: 020 7380 1970 or email jbending@tccr.ac.uk

The Kings Cross Festival

This free [Community Festival](#) celebrates the rich diversity of King's Cross and Camden and is on 17 August 2013. Healthwatch Camden will be there - come and say hello! Plus, there will be a stage with a diverse range of entertainment from different parts of the world, and free activities for children, young people and fun fair rides. It's a fun day for the whole family! To find out more call Nasim Ali 07852 223 403 or 020 72785635 or email nasim.ali@kcbna.org.uk

Relocation, portability and social care practice - moving to a new local authority with social care support

Moving to a new area can offer exciting and positive opportunities. But, people who receive social care support as a result of a disability, illness or caring responsibilities may experience significant challenges when moving to a new local authority area. The [University of Hull](#) is conducting research to find out about the experiences of people who have moved to a new area - for work, to study, or for other reasons. For more information on the research or to take part contact Caroline White c.white@hull.ac.uk, telephone 01482 466374 or Dave Marsland d.marsland@hull.ac.uk, telephone 01482 466626.

Quality Watch 2013: Understanding quality of care

QualityWatch is a partnership project between the [Nuffield Trust](#) and the [Health Foundation](#) to develop a major research programme providing independent scrutiny into how the quality of health and social care is changing over time. Nuffield Trust and the Health Foundation are also holding an inaugural conference on 9 October 2013. It will provide a forum for policy-makers, clinicians, managers and other professionals engaged in assessing and improving care quality to come together to examine how quality is changing during a period of constrained funding. To register your interest, [contact the events team](#).

Camden and Islington NHS Foundation Trust - Governor Elections August 2013

This year's Council of Governor elections are almost upon us. It's an opportunity for locals to have their say in the future direction of the Trust, either by voting for candidates to join the Council of Governors, or by standing as a candidate. To find out more visit the [website](#).

Advocacy Services in the Camden area

Healthwatch works in partnership with Voiceability, the independent advisory service for people who want to make a complaint. There are also other local advocacy services that you can contact including:

- [Advocacy Project](#) who provide both one-to-one professional advocacy and group advocacy in the Camden area for people with learning disabilities.
- [Disability in Camden](#) (DISC) also provides advocacy services for disabled adults.
- Our Group, Your Group - is a user led group for parents with a learning disability. They haven't got a website, but you can call them on 07958033331
- [Camden People First](#) provides group advocacy.
- [Hopscotch](#) - the Asian Women's Support Centre provide a range of services including advocacy for older Asian women, and a service specifically for women with learning disabilities from the Bangladeshi community.

And finally you can read the Healthwatch guide to making a complaint on our [website](#).

Surveys and campaigns

We'd like your views on the complaints process in local health and social care

Most medical care and treatment goes well, but sometimes things can go wrong. The right to complain about unsatisfactory service is an important consumer right. Add your voice by taking part in in our [survey](#) to help make the complaints process better for the users of local services. You can tell us about your experiences of making a complaint or just feedback about your local health and social care services. If you prefer to speak to us please call 0207 284 6589 or email info@healthwatchcamden.co.uk.

Would You Like To Improve Cancer Awareness In Camden?

[Voluntary Action Camden](#) (VAC) is supporting [City University's](#) campaign to improve the cancer detection and survival rates in Camden. City University is carrying out the research

by testing the content of cancer awareness promotion materials to help improve early detection and survival rates for cancer. If you take part, you'll be paid £5.00. Find out what they are looking for and register your interest by contacting Ricky at VAC on 020 7284 6550 or email acharles@vac.org.uk

Healthwatch Camden needs you!

Every voice counts when it comes to shaping the future of our local health and social care services. The best health and social care services will be based on respect, compassion, excellence, and driven by you. If you have any comments about health and social care services in Camden, or want to link up with us to share best practice, please let us know. Your input is important and we're here to speak to you.

Best Wishes from the Camden Healthwatch team, and have a great August!

[Frances Hasler - Director](#)

[Carl Mills - Business Co-ordinator](#)

[Shelly Khan - Community Engagement and Volunteer Manager](#)

[Lindiwe Maghubela - Communications Manager](#)

[Katie Chruszcz - Policy and Insight Manager](#)

To get real time updates on what we're up to....

Contact Us

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