



30 October 2013 Edition 7 Healthwatch Camden eNews

Welcome to our eNews round-up of health and social care news, events and consultations in Camden.

Community Engagement

We've been out and about getting to know people in Camden and local voluntary and community organisations. We've had stalls at various local events including at the Age UK Camden Fair for Older People's day on October 1, and the 'Living Well' information fair which brought together a range of services available to older (50+) LGBT people. We continue to find interesting partners to work with, including finding the best ways of improving services for the local community.

Healthwatch Community Forum Event

On 25 November Healthwatch Camden is launching our Community Forum event. We'll be telling you our proposals for involving the community in setting our agenda. We're also seeking input from delegates on how to best engage the community, and gathering views on current and future priorities.

The people we hope will be coming along are representatives and users of the voluntary and community sector in the borough, stakeholders - including council representatives and engagement leads from NHS bodies.

The venue is the Arlington Centre, 220 Arlington Rd, London, Camden NW1 7HE, and the time is 6 - 8.30pm.

To register your attendance and for further information, contact Carl Mills, our Business Coordinator at info@healthwatchcamden.co.uk, or 020 7284 6586

Carer's Rights Day - Healthwatch Camden and Camden Carers' Service joint event

We have another event on 27 November - Carers' Rights Day, we'll be hosting the event with Camden Carer's Service and the theme is 'Your Health, Your Rights.' (See attached flier) It's a chance to highlight the great work and expertise that unpaid carers provide for the community. We want to make sure that carers can give us feedback on the support they need, and to ensure that their voices are heard. There will be guest speakers, stalls and health checks.

Come along to the Salvation Army, 1.30 - 3.30pm, Chalk Farm Corps, 10-16 Haverstock Hill, London NW3 2BL.

To meet our goal of working with the diverse Camden community we need volunteers. Visit our [website](#) to find out more and register your interest.

Surveys and campaigns

Healthwatch Camden and home care services

Do you or someone you know, use home care services in Camden? We'd like to hear about your experiences - what's working well, what could be improved and how.

Let your voice be heard by contacting us on 0207 284 6586, or email info@healthwatchcamden.co.uk.

Friends and Family Test - The Royal Free Hospital

The Royal Free London is promoting the Friends and Family Test as a way of getting important feedback about the care patients receive when visiting Accident or Emergency or their hospital wards. Information is sought from patients 48 hours after leaving by telephone. If you are contacted please take the time to participate so that the hospital can ensure that they can deliver against their world class care values. Visit their [website](#) for more information.

CQC's new Chief Inspector of Hospitals asks local people for feedback on hospital care

England's new Chief Inspector of Hospitals is inviting members of the public to tell his inspection panel what they think of the services provided by University College London Hospitals NHS Foundation Trust. The views and experiences will help inspectors decide what to look at when they inspect the services operated by the trust in November.

To ensure the views of patients and the local community are properly heard, the inspectors will be holding a listening event on Tuesday 12 November, 6:30pm at the Ambassadors Bloomsbury Hotel, Upper Woburn Place, London, WC1H OHX.

To register your interest in attending fill in the online [form](#) or call 03000 61 61 61.

Local groups in our community

Solace Women's Aid Silver Project

This project offers support to women 55+ years old who are experiencing domestic/sexual violence. A bespoke training programme is also offered on the internal and external services available, so that practitioners can raise their awareness and identify good working practice guidelines.

For further information or to make a referral, contact mmahmud@solacewomensaid.org call 020 7619 1357 or visit the [website](#).

Crossroads Women's Centre - Women Together event

On 9 November at 2-4pm, Crossroads Women's Centre is hosting an event to bring together grassroots women from the local community, other parts of London and beyond, to share their concerns in these hard economic times. There will be speakers with direct experience in the issues at the centre of Crossroad's concerns, for example cuts to benefits and services, discrimination, low wages and ill health.

A programme will be circulated nearer the time. Women and men are welcome, the venue is 25 Wolsey Mews, London NW5 2DX (off Caversham Road), to find out more visit the [website](#).

Dates for your diary

Camden Council and Mental Health Day opportunities approved provider list

Camden Council is looking to work with dynamic and innovative partners to develop a range of community based services for people with severe or common mental health problems to meet their individual needs. They're looking for providers that are ambitious about what people with severe or common mental health problems can do and achieve, and that put the person first, not their mental health problem.

Please contact Carole Ferguson at carole.ferguson@camden.gov.uk to register your interest. Two events are planned on the 8 and 14 November 2013.

Also the next Camden Council Mental Health Forum takes place on Wednesday 6 November from 6.00pm to 8.00pm at Charlie Ratchford's, Belmont Street, NW1 8HF. The forum is chaired by Councillor Sally Gimson and will be looking at mental health services for younger people and nutrition. For more information visit their [website](#).

Camden Clinical Commissioning Group Diabetes Event

On Tuesday 26 November, Camden Clinical Commissioning Group will hold an all-day event with interactive workshops for people with diabetes, providers and commissioners. The aim is to help shape services for people with diabetes in North London and transform the way people experience health and social care.

If you are able to attend then please email Susanna Dale, susanna.dale@camdenccg.nhs.uk or Martin Emery, martin.emery@camdenccg.nhs.uk

The location is Capgemini Consulting, 8th Floor, 40 Holborn Viaduct, London EC1N 2PB.

The Transitions Project

Beat (The UK's leading eating disorders charity) are delivering a three year project funded by The City Bridge Trust. It's an innovative e-mentoring project which is free to young people aged 16-25 years, who are currently experiencing difficult life transitions, have an eating disorder and live in London.

Support services range from email support, live chats, recovery chats and mentors who have themselves recovered from an eating disorder. For more information contact transitions@b-eat.co.uk or call 01603 753310 or visit their [website](#).

Ensuring everyone has good end of life care

Following the Liverpool Care Pathway review and *More Care, Less Pathway* review, NHS England is running a series of workshops to engage with the public and professionals to discuss what should be done to improve end of life care. For more information visit their [website](#).

To book your place contact Jo Black, (she may be able to help with your travel costs.) on 020 7697 1520, or k.mcnao@ncpc.org.uk. You can find out more about National Council for Palliative Care on their [website](#).

Did you know?

We've revamped our [website](#), it's still a work in progress, but you can look forward to more videos, a blog, polls, information on our projects and much more. It's a good way to keep up-to-date on what we are doing, so why not take a look?

Healthwatch Camden needs you!

If you have any comments on health and social care in Camden, or want to share best practice, please let us know. Your input is important and we're here to speak to you.

Best wishes from the Camden Healthwatch team!

[Frances Hasler - Director](#)

[Carl Mills - Business Co-ordinator](#)

[Shelly Khan - Community Engagement and Volunteer Manager](#)

[Lindiwe Maghubela - Communications Manager](#)

[Katie Chruszcz - Policy and Insight Manager](#)

To get real time updates on what we're up to....

Contact Us

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